



No crew? No time? No problem.

**Crew Connection**

24928 Genesee Trail Road  
Golden, CO 80401

303 526 4900 office  
303 526 4901 fax  
info@crewconnection.com  
www.crewconnection.com

CLIENT AGREEMENT

**This agreement is binding toward this and all further booking of your services arranged by The Crew Connection, Inc.**

**Invoicing and Payment**

The Crew Connection, Inc. will provide invoicing. All payments for the crew will be made directly to The Crew Connection, Inc. The terms are Net 15 days. Payment after 30 days will be subject to a 1 1/2% interest charge. If account is past 120 days, it will be submitted for collection. Customer will pay collection fee, attorney's fee and any necessary costs incurred. If account is past 120 days, The Crew Connection, Inc. reserves the right to place a lien on the footage for any and all proceeds from the sale or distribution of the finished product until payment is received in full.

**Cancellation**

All confirmed bookings are subject to cancellation charges as follows:  
48 to 72 hours notice: 25% of estimated charges  
24 to 48 hours notice: 50% of estimated charges  
Less than 24 hours: 100% of estimated charges – anytime the day before or day of shoot, regardless of crew call.

**Deposit**

The customer may be required to pay a deposit prior to the start of the shoot, and the remainder of the fee shall be paid upon receipt of a final invoice from the Crew Connection, Inc.

**Complaints/ Disputes**

In the event of complaints or disputes regarding Crew performance or quality of programming, Customer agrees to provide promptly a written complaint with the information contained in the Crew Connection Shoot Report Form (supplied on request). Given the nature of the Crew services, in the event no written complaint is submitted within 15 days of Invoice, the amount of the invoice shall be final and due and payable without adjustment for any compliant.

The customer understands that The Crew Connection, Inc. acts as a broker and provides referral services only. All photo crews, producers and personnel provided by The Crew Connection, Inc. are independent contractors, who operate and supply their own equipment and are not employees of The Crew Connection, Inc. All photo crews, producers and personnel are available for a given shoot at the discretion of the producer/customer and not The Crew Connection, Inc.

The Crew Connection, Inc. reserves the right to arrange a substitute crew, photographer or audio technician in the event the crew person is unable to report to the shoot for any reason.

The Crew Connection, Inc. shall not be liable for the acts or omissions of the referred personnel. The Crew Connection, Inc. shall not be liable for any damage or loss, or failure to complete the shoot for any reason.

In the event of any dispute between The Crew Connection, Inc. and the Customer arising under the terms of this agreement, the parties agree that such dispute shall be settled only by arbitration in the State of COLORADO, under the then pertaining rules and regulations of the American Arbitration Association. The determination of the arbitrators shall be final and binding upon the parties and may be enforced in any court of appropriate jurisdiction.

**The Client agrees that any future bookings with a Crew Connection Crew are to be made through The Crew Connection, Inc.**

\_\_\_\_\_  
Signature, CCI Representative Date

\_\_\_\_\_  
Signature, Client Company Date

*Please sign and return this agreement. This will be kept permanently on file.*